



COVID-19 SitRep #9 Highlights

April 8, 2020

Shared Program Code 1199

The Virginia Department of Health (VDH) is closely monitoring a global pandemic caused by a novel coronavirus. In coordination with VDH, Virginia Beach Emergency Operations Center is supporting City functions in respond to COVID-19. Below is an effort to consolidate the Situation Reports for each department into key takeaways. The full Situation Report will always be published in entirety on WebEOC under the “Published Sitreps” Board.

Public Safety Branch

ESF 4: Fire Fighting

Current Situation:

- The VBFD currently operates in Condition Red with a heightened awareness of COVID-19 signs/symptoms
- The VBFD has no reduction in service delivery.
- Personnel complete a COVID-19 questionnaire prior to each shift and submitted electronically.
- Call triage occurs in ECCS at time of call for service.

Upcoming Goals and Objectives:

- Maintain mission critical operations and services.
- Prepare and plan for supply management of appropriate PPE for personnel throughout the incident.

Unmet Needs:

- Awaiting distribution of Gowns. Currently using long-sleeve/work-shirts with Tyvek Sleeves ILO gowns.

ESF 8: Public Health and Medical Services

EMS Current Situation:

- EMS is under modified operation condition RED
- Building is closed to the public with restricted access to employees & volunteers
- Work from home procedures in place
- All employees and volunteers are required to wear procedural type mask while in the building
- All response personnel & volunteers are required to wear procedural type mask while on duty

Upcoming Goals and Objectives:

- Maintain support and provision of public health in the City of Virginia Beach

PH Current Situation:

- There are currently 207 cumulative positive COVID-19 cases in Virginia Beach and four deaths related to COVID19.
- 23 cases have met the CDC guidance for clearance and have been released from isolation.
- A regional COVID-19 call center has been established. Phone number/operating hours have been published.
- VBDPH has activated their COOP plan and is conducting modified operations.
- A VBDPH phone line has been identified to receive phone calls from concern citizens.

PH Upcoming Goals and Objectives:

- Identify MRC volunteers to support COVID-19 response
- Monitor activity/needs at nursing homes and other healthcare entities

ESF 13: Public Safety and Security

ECCS Current Situation:

- All ECCS employees are required to wear masks while on duty.
- Increased numbers for Sick and Breathing Difficulty calls for service
- Call takers are asking screening questions and EMS/Fire Liaisons are monitoring calls for service

ECCS Upcoming Goals and Objectives:

- Providing greater distancing between operations employees. Supervisors monitoring staff for any signs
- Working on self-assessment tool for staff to complete prior to reporting to duty.

PD Current Situation:

- PD has the legal authority to enforce the Governor’s Executive Orders. Strategy remains the same, active patrols and interventions based on observations, voluntary compliance and summons as a last resort.
- COOP review complete and disseminated to commands.

PD Upcoming Goals and Objectives:

- Continue to monitor current information provided by the, Governor, WHO, CDC, VDH and monitor the health of employees.
- Deploy the appropriate number of resources to address CFS and special assignments.

Sheriff Current Situation:



- Jail is working with essential personnel only and shut down onsite visitation as well as all the programs inside the jail such as GED, Substance Abuse and Re-entry. We have also barred all volunteers from coming inside the jail.
- Courts has canceled normal activity and are only doing bond hearings and arraignments via Face time/video.
- Workforce has been pulled off the roads and will begin to clean the interior of the jail on a rotating basis.
- Released 32 inmates out on EHIP and have cut our population of about 100 inmates since 3-13-2020.
- Test for possible inmate case of COVID-19 inside the jail came back NEGATIVE.
- All personnel working must wear a mask while on duty effective 4-6-2020.

Sheriff Upcoming Goals and Objectives:

- Monitoring situation using WHO, CDC, and VDH information
- Identify at risk staff and inmate population should the virus enter the jail

Sheriff Unmet Needs:

- Adequate levels of PPE

ESF 6: Mass Care, Emergency Assistance, Housing and Human Services

Human Services Current Situation:

- Two positive cases identified at JDC, both doing well and almost out of quarantine.
- SNAP applications are up (2,452 applications dating back to March 23, 710 are pending).
- Most staff are teleworking, many on a rotating basis due to equipment limitations.
- BHDS -CYBH: VBgov.com was updated showing available services to citizens.
- DS: ICF and Group homes remain stable. Extended the no visitation policy through April 30th for ICFs

Human Services Upcoming Goals and Objectives:

- Continue to shrink staffing onsite to 10-15%; dependent on the arrival of additional IT resources.

Human Services Unmet Needs:

- Waiting on HHS IT to set up accounts payable and CSA-IVE email boxes
- Staffing deficiencies-not enough staff to process the volume of benefits applications
- PPE; quantities received are not sufficient to cover essential staff operations at 24/7 facilities.

Housing/Neighborhood Preservation

Current Situation:

- CARES Act Funding - The City will receive CDBG and Emergency Shelter Grant (ESG) funds through the CARES Act. DHNP will develop proposals for its use & consideration of the City Manager and City Council.
- Successfully housed 49 households in 2 hotels
- Implemented Risk Reduction at the Housing Resource Center and for Vulnerable Populations
- Department Staff is reduced with staggered scheduling to reduce exposure.

Upcoming Goals and Objectives:

- Create phased plans for potential quarantine and transportation

Unmet Needs:

- PPE and hand sanitizer needed for staff.
- Potential need for medical contractor if we had to quarantine at an offsite location or HRC or additional medical practitioner.
- Transportation provider of HRC homeless persons to hospital who may be referred for testing.

Schools Current Situation:

- VBCPS is continuing with the student food distribution program. Additional meals will be given to students on Friday for Saturday and Sunday.
- Limited school operating hours on Tuesdays and Wednesdays. Public access to a school is by appointment only through the Principal.

Human Services Branch

ESF 11: Agriculture and Natural Resources:

Current Situation:

- All 4-H activities at the area/district/regional/statewide programming level, regardless of number of attendees, is cancelled/postponed through April 30th.
- Building 14 will close to the public and addressing customer needs by phone, text, email or possible site visit if warranted. Move done jointly with Voter Registry, Virginia Cooperative Extension, and City AG Team.
- The Aquarium will be closed to the public at least through April 23. We have cancelled or postponed all Aquarium and private events during that time.
- Events at the Sandler Center and the Virginia Beach History Museums are in the process of being canceled or postponed through 6/14/2020.
- The History Museums and the Sandler Center are closed to the public. All staff are working from home.



Infrastructure Branch

ESF 3: Public Works, P&R, Public Utilities

Public Works Current Situation:

- Perform primary functions, while allowing staff to telecommute.
- Maintaining the traffic signal network, signage and stormwater system to prevent & minimize flooding

Parks and Rec Current Situation:

- Providing child care for 52 children at 3 Rec Centers.
- All Parks & Recreation Tennis Courts are closed as of 4-6-2020.

Public Utilities Current Situation:

- Staff are focused on providing essential services, such as water service turn-ons, turn-offs, emergency response.
- Routine service requests may be requested through Public Utilities Online Portal www.VBgov.com/PUonlineservices or email (vbwater@vbgov.com)
- All delinquency-related service terminations have been suspended.
- Staff are exercising available telecommuting options and staggered shift scheduling.

Emergency Management Branch

ESF 5: Emergency Management Current Situation

- Transitioning to a more operational ICS model this week to add depth for expanding functions.
- Continuing to partner with VDH and VB Health District to share information. Supporting contingency planning for childcare and hospital surge.

Unmet Needs

- Lack of PPE and developing guidance for extended use of PPE

ESF 14: Long Term Community Recovery Current Situation

- Evaluation and understanding of CARE Act Assistance continues. Monitoring critical data sets including unemployment, tax revenues, licensing, permitting, etc.

Logistics Branch

Information Technology Current Situation

- All IT systems and services are operational. IT is updating remote connectivity instructions.
- Reviewing remote service licenses, user limits to identify capacity and potential shortfalls.
- Identified available laptops for potential deployment to customer agencies.

ESF 7: Resource Support Current Situation

- Working with Rebecca Kee to purchase items in the future. Current purchases are under high scrutiny by her office, so we will need to follow this direction to protect the city. We are in a purchasing hold pattern until Wednesday when she takes over.
- Order rates are grossly inflated when compared to reported burn rates. We are still unable to gauge a direction of how much a weekly maintenance order should be for the POD.
- Need to reiterate POD orders are not supposed to be large orders intended to cover the entirety of this long-term event - POD orders should be for the weekly needs of a department. No department has reported any mask usage over 130, but we are filling order for 700 masks

ESF 17: Volunteer and Donation Management Current Situation

- VDEM has created a safety guideline for volunteers. This is being shared with voluntary organizations.
- Created brief report of initial metrics from non-profits and their needs.
- Update workflow for donation management with Logs team (JC in EMS assisting) Unmet Needs
- Need a better understanding of funding outlined by Fed/State for NGOs that assist localities in disaster so we can set our VOAD/COAD partners up for success
- Need direction from OSHS/OEM on donation offers for manufactured and homemade PPE

Public Information and Liaisons

ESF 15: External Affairs Public Information Officer

Current Situation

- Creating PSAs w/Mayor with messages to residents regarding latest status and updates
- Maintaining and updating emergency webpage with IT: 311