VB

❓ Coronavirus Information

Looking for information about Coronavirus? Visit our emergency site (https://emergency.vbgov.com/coronavirus) at https://emergency.vbgov.com/coronavirus (https://emergency.vbgov.com/coronavirus).

Emergency Contact Information

Severe weather can strike at any time and cause long lasting affects on the personal lives and property of our citizens. The following are various resources available for obtaining and reporting emergency information.

24/7 Emergency Contacts

The following emergency numbers have been provided to assist you the next time you need help before, during or after an emergency.

CITY SERVICES	
Police/Fire/Rescue - Emergencies Only	911
Police/Fire/Rescue - Non-life threatening public safety services	757-385-5000
City Information NON-EMERGENCY	757-385-3111
Mental Health/Substance Abuse Hotline	757-385-0888
Office of Emergency Management	757-385-3111
Water and Sewer Service	757-385-4631
Water and Sewer Service: Emergency After Hours/Weekends/Holidays	757-385-3111
Waste and Debris Management	757-385-4650

NON-CITY SERVICES

American Red Cross (http://www.redcross.org/)	757-446-7700
Cox Communications (http://www.cox.com/)	757-224-1111
Dominion Energy (http://www.dom.com/)	1-888-667-3000
FEMA (http://www.fema.gov/)	1-800-621-3362
FEMA - TTY	1-800-462-7585
National Poison Center (http://www.poison.org/)	1-800-222-1222
Verizon (http://www.verizon.com/)	1-800-837-4966
Virginia Dept. of Emergency Management (http://www.vaemergency.gov/)	1-804-897-6500
Virginia Dept. of Transportation (http://www.virginiadot.org/)	511 or 1-800-367-7623
Virginia Natural Gas (http://www.virginianaturalgas.com/)	1-877-572-3342

Additional emergency preparedness information is available at all Virginia Beach Public Libraries or www.vbgov.com/residents/emergency-preparedness
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VBAlert

VBAlert is the city's emergency alert and warning system. The city will send out VBAlert notifications when there is a public safety incident. VBAlert messages are automatically sent to landline telephones in the affected area of the city. If you do not have a landline telephone, you must register with VBAlert in order to receive text notifications on your mobile device(s) or via email. To register to receive VBAlert messages on your mobile device(s) or in your email, go to www.vbgov.com/vbalert (/vbalert) and register as a new user.

TV

VBTV Cable Channels 46, 47, and 48 - Cox Channel 47 & 48 - Verizon Channel 45 & 47

VBTV provides emergency information including the city's operational status and facilities closure notices.

Local Television Channels WTKR 3, WAVY 10, and WVEC 13.
The city sends updates to the news desks of the local public television stations.

Radio

NOAA Weather Radio provides continuous broadcasts of the latest weather information from your local National Weather Service Office 24/7.

VBgov.com

Emergency information is available before, during and after and emergency. Visit www.vbgov.com/beprepared (/beprepared) to assist you in protecting your family and property in the case of an emergency situation.

CONTACT INFORMATION

Emergency Communications and Citizen Services

📞 (757) 385-3111 (tel:7573853111)

✉ ECCSAdmin@VBgov.com (mailto:ECCSAdmin@VBgov.com)

About the City (/about)