

Virginia Beach Police Department Economic Crimes Unit
2509 Princess Anne Road, Virginia Beach, VA 23456 * 757-385-4101

Resource List

Report Your Identify Theft or Fraud to:

- **FBI (Internet Crime Complaint Center)** – <https://www.ic3.gov>
 - Complete report and a print copy for your records before submitting.
- **Federal Trade Commission (FTC)** – <https://reportfraud.ftc.gov>
- **Attorney General of Virginia** – <https://www.oag.state.va.gov/consumer-protection/index.php/file-a-complaint>

Report Mail Theft to Postal Inspectors:

- **USPS Postal Inspector** - <https://postalinspectors.uspis.gov>
- If the mail(checks) were placed in a USPS mailbox (or handed to an employee inside) at a USPS facility or into a blue postal mailbox owned by USPS, a Virginia Beach Police report will be taken for “Informational Purposes Only.”

Report a Phishing Scam:

- **Cybersecurity and Infrastructure Security Agency** - [Recognize and Report Phishing | CISA](#)

Check Your Banking and Check History: Specific Bank Website OR

- **Chexsystems:** <https://www.chexsystems.com>
- **TeleCheck Services, Inc:** <https://getassistance.telecheck.com/home>
- **Certegycheck Services, Inc.:** <https://certegy.com>

Credit Reporting Agencies:

- **Equifax:** <https://www.equifax.com> (Credit Freeze: <https://www.equifax.com/personal/help/article-list/-/h/a/place-lift-remove-security-freeze/>)
- **Experian:** <https://www.experian.com> (Credit Freeze: <https://www.experian.com/help/credit-freeze/>)
- **TransUnion:** <https://www.transunion.com> (Credit Freeze: <https://www.transunion.com/credit-freeze>)
- **Credit Report:** <https://www.annualcreditreport.com>
 - Freezing your credit is FREE and more secure than a fraud alert but it must be done with all three reporting agencies

Enable Two-Factor Authentication on Accounts:

- For information visit: <https://twofactorauth.org>

Opt Out of Unsolicited Mail Offers:

- **Unsolicited credit and insurance offers**
 - 888-5-OPTOUT (888-567-8688)
 - <https://www.optoutprescreen.com>
 - 2 choices: 5 years or permanently
 - Takes up to 60 days to take effect

- **Direct Marketing Association**
 - <https://www.dmachoice.org>
 - Commercial mail for five years and email for six years

Do Not Call Registry:

- **1-888-382-1222**
- <https://www.donotcall.gov>
- **File a complaint for calls**
 - <https://www.donotcall.gov/report.html>
- Remember, only legitimate businesses will follow these rules – being on the “Do Not Call List” does not prevent you from receiving spam calls

Credit Bureau Information

You can obtain a free copy of your credit report from each reporting agency once a year at <https://www.annualcreditreport.com> or by calling 877-322-8228

Credit Bureau Contact Numbers

Equifax	888-378-4329	Experian	888-397-3742	TransUnion	800-916-8800
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Placing a Security Freeze

To effectively freeze access to your credit files, you must request a security freeze to be placed at each of the three major credit bureaus.

You can place a security freeze in any one of three ways:

1. **Phone:** Call each of the credit bureaus at the numbers provided below:
 - a. **TransUnion:** 1-800-916-8800
 - b. **Equifax:** 1-888-378-4329 (NY Residents: 1-800-349-9960)
 - c. **Experian:** 1-888-397-3742
2. **Mail:** Download and complete Security Freeze by Mail
 - a. **Note:** Credit bureau addresses may be subject to change; check the credit bureau’s website for the latest address to ensure your request is received and processed quickly.
3. **Online:** On each credit bureau’s website (TransUnion, Equifax, and Experian) you can find an online form to place your security freeze.